

Windows and Doors Limited Warranty



Lepage Millwork

Effective May 11th, 2026



1. PURPOSE AND SCOPE

This limited warranty (the "**Warranty**") sets out the general framework applicable to all products manufactured and/or sold by Alphonse Lepage Inc. d.b.a Lepage Millwork ("**Lepage**" or "**Manufacturer**") (the "**Products**") and governs Lepage's obligations toward its reseller, distributor, commercial customer, and the owner of any structure into which LePage products are installed. (the "**Owner**"). This Warranty adopts and incorporates Lepage's General Terms and Conditions of Sale between LePage and its dealer that accompany each sale. This Warranty is supplemented and completed by specific rules, coverages, limitations, and exclusions applicable to the categories of Products and to the Installation Environment, as set out in **Appendix A**, which form an integral part of this Warranty.

2. PRODUCT WARRANTY LIMITATIONS

Unless otherwise specified by Lepage in writing, this Warranty extends for the periods set out in Appendix A and commences on the date of Lepage's shipment (the "**Warranty Period**"). All warranty claims must be submitted to a Lepage dealer within thirty (30) days of discovering an issue potentially giving rise to a remedy under these terms. This Warranty applies only where all applicable terms of sale have been fully complied with and the Product has been paid for in full. Lepage's sole obligation and Owner's exclusive remedy for any justified claim under this warranty shall, at Lepage's sole discretion, be limited to one of the following: (a) repair or replacement of the Products or (b) with respect to Aluminum Clad Products (COASTAL ENVIRONMENT excluded), reimbursement of reasonable repair or repainting costs, reduced to reflect the length of time the Product has been in use, during the Warranty Period, not to exceed the original purchase price, exclusive of all applicable taxes (as set out in Section 2.3.2 of Appendix A). No dealer, agent or representative is authorized to make any warranties on behalf of Lepage or to assume for Lepage any other liability in connection with any Products. All products not bearing the Lepage name are supplied «AS IS.» For such products, the applicable warranty, if any, is that of the original manufacturer or supplier. Lepage assumes no liability for these products.

3. LIMITATIONS

The remedies available under this Warranty do not apply to, and no warranty remedy will be given for, Products issues arising from or resulting due to :

- 3.1. accident, acts of nature, improper installation, improper assembly, unreasonable or improper use, lack of proper maintenance, unauthorized repairs or modifications, abuse, normal wear or tear of replaceable parts, or other causes not directly arising from defects in materials or workmanship;
- 3.2. any Products damaged by failure of the owner to use, maintain, or store the Products as specified in any applicable instructions and/or warnings provided by the dealer or the Manufacturer in the Maintenance and Care Manual available on lepagemillwork.com;
- 3.3. Installation, reconstruction, repair, or alteration by any third-party other than Manufacturer or its authorized representatives;
- 3.4. use with any third-party product, hardware or product that has not been previously approved in writing by Manufacturer;
- 3.5. negligent or other improper use of the Products.

WITH RESPECT TO ALL PURCHASES OF THE PRODUCTS FROM LEPAGE AND TO THE FULLEST EXTENT PERMITTED BY APPLICABLE LAW, THIS WARRANTY REPLACES ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, AND ALL OTHER OBLIGATIONS OF LEPAGE, INCLUDING ANY WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE. ALL OTHER WARRANTIES ARE DISCLAIMED AND EXCLUDED BY LEPAGE.

4. RETURNS

Products may not be returned to Lepage without prior authorization. Dealer must contact Lepage to obtain an authorization number and return the Products to the location designated by Lepage. The risk of loss of the goods shipped or delivered to Lepage for repair or replacement shall be borne by the LePage dealer. Any Product returned to Lepage without proper authorization will be returned to Dealer at Dealer's expense. If it is found that the Product was returned without cause or is still serviceable, the dealer shall be notified and the Product returned at dealer's expense, in addition, a charge for testing and examination may, in Lepage's sole discretion, be made on Products so returned.

5. INACCESSIBILITY OF THE PRODUCT FOR INSPECTION, REPAIR, OR REPLACEMENT

The dealer and Owner shall be responsible for ensuring safe and reasonable access to the Product. Where cranes, scaffolding, lifts, or other special access equipment are required, such equipment shall be provided and installed prior to the technician's arrival, at the dealer's or Owner's sole cost and expense.

6. WARRANTY SERVICES AND CLAIM PROCEDURE

All warranty claims shall be submitted exclusively through the Lepage-authorized dealer from whom the Product was purchased. The dealer shall be responsible for receiving, reviewing, and transmitting the claim to Lepage, together with all required supporting documentation, including the claimant's contact information, proof of ownership, a copy of the original purchase order or invoice, a detailed description of the alleged defect, and supporting photographs.

Only where submission of a claim through the authorized dealer is not reasonably possible, the claimant may, as an exception, submit the warranty claim directly to Lepage, using the following contact information: by Phone: 1-800-463-1367, by email at: service@lepagemillwork.com, or via Lepage "contact" page on the website. Any such direct submission shall not be construed as a waiver of the dealer's primary role in the warranty process and shall remain subject to all terms, conditions, limitations, and exclusions of the applicable warranty.

7. DISCLAIMER OF LIABILITY & LIMITATIONS ON ACTIONS

LEPAGE WILL NOT BE LIABLE FOR INJURIES OR DAMAGES TO PERSONS OR PROPERTY RESULTING FROM ANY CAUSE WHATSOEVER, WITH THE EXCEPTION OF BODILY OR MORAL INJURIES OR MATERIAL INJURIES CAUSED SOLELY BY THE INTENTIONAL OR GROSS FAULT OF LEPAGE. IN NO EVENT SHALL LEPAGE BE LIABLE FOR ANY INCIDENTAL OR CONSEQUENTIAL DAMAGES ARISING OUT OF OR IN CONNECTION WITH THE USE OR PERFORMANCE OF THE PRODUCTS. THIS LIMITATION APPLIES TO ALL REPLACEMENT PRODUCT SUPPLIED DURING AND AFTER THE WARRANTY PERIOD. IN NO EVENT WILL LEPAGE BE LIABLE FOR ANY INDIRECT, PUNITIVE, SPECIAL, EXEMPLARY, INCIDENTAL, CONSEQUENTIAL OR OTHER SIMILAR DAMAGES OF ANY TYPE OR KIND (INCLUDING LOSS OF REVENUE, PROFITS, USE OR OTHER ECONOMIC ADVANTAGE, DAMAGES DUE TO PRODUCT FAILURE, WORK STOPPAGE OR DELAYS IN DELIVERY) ARISING OUT OF, OR IN ANY WAY CONNECTED WITH, THE PRODUCT OR ANY AGREEMENT, INCLUDING BUT NOT LIMITED TO THE USE OR INABILITY TO USE OR RESELL THE PRODUCT, ANY ERROR OR OMISSION, REGARDLESS OF CAUSE, ANY MODIFICATION OF THE PRODUCT OR ANY INAPPROPRIATE OR ABUSIVE USE OR MISUSE OF THE PRODUCT, EVEN IF LEPAGE HAD PREVIOUSLY BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES OR COULD HAVE REASONABLY FORESEEN THEM. IF ANY REMEDY HEREUNDER FAILS OF ITS ESSENTIAL PURPOSE, OR IN ANY OTHER EVENT, LEPAGE'S AGGREGATE LIABILITY HEREUNDER SHALL BE THE LESSER OF THE DEPRECIATED VALUE OF THE AFFECTED PRODUCT OR THE ACTUAL AMOUNT PAID TO LEPAGE WITH RESPECT TO THE PRODUCT GIVING RISE TO SUCH LIABILITY OR IN REGARDS TO A PARTICULAR PURCHASE BY A DEALER'S CUSTOMER.

8. If any term of this Warranty is deemed invalid or unenforceable in a judicial proceeding, that term shall be deemed excised from the Warranty with all other terms remaining in effect and enforceable. The provision of any remedy under this Warranty shall not create a new warranty or otherwise extend a term of coverage set forth in Appendix A.

Appendix A

Specific rules applicable to the categories of Products and to the installation environment

1. DEFINITIONS

- 1.1. FINISH:** For the purposes of this Warranty, "Finish" refers to the protective coating applied to the wood or aluminum.
- 1.2. INSTALLATION ENVIRONMENT:** For the purposes of this Warranty, a "COASTAL ENVIRONMENT" means any installation location situated within three (3) miles (4.8 kilometers) of a seacoast or salt-water body, or within 0.3 miles (0.5 kilometers) of a large inland body of water, including but not limited to the Great Lakes. These regions are known to generate elevated humidity and airborne salt or mineral exposure.
- 1.3. PRODUCTS:** For the purposes of this Warranty, the term "Products" means and includes the following categories of products manufactured by the Manufacturer:
- 1.3.1. General Components**, including, without limitation, glass, hardware, screens, weatherstripping, and other general components incorporated into the Manufacturer's windows and doors.
- 1.3.2. Aluminum Clad Products**, meaning products featuring exterior aluminum cladding.
- 1.3.3. All Wood Products**, meaning products manufactured entirely of wood, including wood components and their associated factory applied finishes.
- 1.3.4. Specialty Doors**, meaning certain specific wood doors for which a service life equivalent to that of standard products cannot be warranted, as more fully described herein.

2. WARRANTY PERIODS

The applicable Products and corresponding Warranty Period are summarized in the tables below. Any examples or illustrations provided under each category are for illustrative purposes only, do not expand limitations, and are not exhaustive. All limitations remain subject to the general Limitations set out in Section 3 of this Warranty.

2.1. LABOR. Subject to the terms of this Warranty, labor costs shall be covered as follows:

- 2.1.1.** (a) Up to two (2) years from the original purchase date, Lepage shall cover the cost of labor performed directly on the affected Lepage product by a Lepage technician or a designated subcontractor. Labor costs related to collateral damage, surrounding materials, or any work beyond the direct repair or replacement of the Lepage product are not covered.
- 2.1.2.** (b) After the second (2nd) anniversary of the purchase date, all labor costs, including but not limited to removal, reinstallation, adjustment, or related work, shall be the sole responsibility of the owner.
- 2.1.3.** (c) At any time, Lepage reserves the right to require advance payment for any replacement part prior to shipment. A credit shall be issued only if the warranty claim is confirmed as covered. No credit shall be issued for non-covered claims, and applicable transportation, handling, or shipping fees shall apply.

2.2. WARRANTY COVERAGE ON REPLACEMENT PARTS OR COMPONENTS

Replacement of any part or component under warranty does not reset or extend the original warranty period. The replaced component shall be covered only for the remainder of the warranty term established at the time of the original order.



2.3. GENERAL COMPONENTS

2.3.1. INSULATED GLASS UNIT (IGs) AND GLAZING

Coverage Type	Description	Warranty Duration
Standard Coverage	Seal failure for IGs manufactured and installed by Lepage	20 years
Special Cases	Seal failure for units with capillary tubes, mitered IGs or delamination of laminated glass	10 years
	IGs sold separately and installed or supervised by a Lepage Millwork authorized dealer	10 years
	Seal failure for IGs exceeding 65 sq.ft. in area or 95" in height or width, including specialty units (e.g. TDLs or special patterns) or in units sold unfinished or primed only	5 years
	Thermal breakage (stress cracks) and spontaneous breakage	2 years
	IGs from external suppliers	As per supplier's warranty

EXAMPLES OF LIMITATIONS

- Glass imperfections falling within the tolerances of CAN/CGSB-12.3-M91, as assessed from 3 feet or one (1) meter (refer to the sealed unit standards guide available on Lepage's website).
- Cracks in glass for single pane tempered or not tempered units.
- Any IGs having a length-to-width ratio greater than 6:1 or 1:6.
- Any IGs to which a film or other element has been applied to the glass by a third party other than Lepage.
- Argon gas retention levels.
- Condensation occurring on the exterior or interior surfaces of the IGs (positions 1, 4, or 6).
- Movement of internal grilles or glass within IGs.
- Any visible space between internal grilles and glass.
- The color of internal grilles.
- IGs installed above 5000 feet without capillary tubes.
- IGs units exceeding sixty-five (65) square feet in area, or units intended for use as guards or barriers, must be subject to load verification by an engineer designated by the Dealer to confirm the composition meets applicable standards for the location and intended use. Lepage does not perform load analysis.
- Failure to report surface issues (scratches, hairline cracks, chips) during the warranty period, which would have allowed Lepage to limit damage.

2.3.2. HARDWARE

Component	Coverage	Warranty Duration
Hardware	Material or manufacturing defects preventing normal operation	10 years
Hardware Finishes	Tarnishing of Physical Vapor Deposition (PVD) and stainless steel finishes	10 years
Electric operators	Material or manufacturing defects	1 year
Nonstandard hardware	Outside Lepage Millwork's regular offering	Supplier's warranty

EXAMPLES OF LIMITATIONS

- Any damage resulting from the use or application of an external product, including, without limitation, acid, mortar, or other corrosive substances.
- "Living" paint finishes applied to hardware elements.
- Variations in color, sheen, or finish of hardware elements.
- Any discoloration or alteration of finishes not covered by the applicable supplier warranties.
- Hardware installed by a third party other than a professional or a Lepage authorized dealer.

2.3.3. OTHER COMPONENTS

Component	Warranty Duration
Weatherstripping	5 years
Screens (mesh and aluminum frame)	5 years
Retractable screens	1 year
Door sweeps	1 year

EXAMPLES OF LIMITATIONS

- Weatherstripping installed on natural wood products or on products with only a primer coat.
- Weatherstripping that has been painted over or otherwise altered by the application of any finishing product.
- Locking devices integrated into screens do not constitute a security system and should not be considered as such.
- Veneers on a retractable screen.

2.3.4. LIMITED COVERAGE - DOOR STILES AND RAILS (WARPING)

Lepage will repair or replace any component exhibiting warpage beyond the tolerances defined in this table.

Replacement may be deferred up to 12 months from shipment where environmental conditions (humidity, temperature, seasonal movement) are the probable cause and stabilization within tolerance remains likely. If the component has not returned to within tolerance at that point, Lepage will proceed without further delay.

Product Type	Condition	Coverage
Patio doors, liftandslide doors, multipanel doors	Warping beyond 1/4" for panels up to 8 feet (96")	5 years
Hinged doors	Warping beyond 1/4" for panels up to 8 feet (96"), only if a multipoint system or an integrated reinforcement has been installed	5 years
All doors	Warping beyond 3/8" for panels above 8 feet (96"), and up to 10 feet (120"), only if a multipoint system or an integrated reinforcement has been installed	5 years

EXAMPLES OF LIMITATIONS

- Warpage of door panels resulting from excessive humidity levels (below 30% and above 50% humidity).
- Warpage of doors sold as natural wood or only a primer coat.
- Warpage resulting from failure to engage the multipoint lock for extended periods.

2.4. ALUMINUM CLAD PRODUCTS

2.4.1. WOOD COMPONENTS WITH ALUMINUM CLAD

Pursuant to Section 2(a) of this Warranty, Lepage shall repair or replace a component presenting rot or decay that significantly impairs the operation of the product.

Wood Species	Warranty Duration
Accoya	25 years
Mahogany and Eucalyptus	20 years
Pine and other species	10 years
Any species sold unfinished or with primer only	1 year

EXAMPLES OF LIMITATIONS

- Exudation of sap or tannins.
- Product modification or alteration in the field (install of additional hardware, alarm contacts, etc.)
- Warping of wood mahogany door sills.
- Natural variations in the color, texture, appearance or grain of wood, as well as changes occurring over time.
- Variation among different cuts of oak or other species.

2.4.2. ALUMINUM CLAD FINISH

Pursuant to Section 2(b) of this Warranty, the prorated reimbursement of reasonable repair or repainting costs applicable to Aluminum Clad Products shall apply exclusively to aesthetic finish defects affecting exterior aluminum cladding finishes (including paint and surface coatings) and shall not apply to structural defects or to product performance. Such prorated reimbursement shall be calculated in proportion to the product's time in service during the applicable Warranty Period, as set out below, and shall decrease proportionally for each year of use, reaching zero upon expiry of the applicable Warranty Period.

Finish Category	Warranty Period	Coverage	Annual Pro Rated Reduction	Applicable Conditions
"ClearLux25" Finish	25 years	Manufacturing defects resulting in fade greater than 5 Delta E units (ASTM D2244), cracking, blistering, chipping of the finish and loss of adhesion (peel)	4% per year	Standard exterior aluminum cladding applications
Standard and Custom Colors (Regular Aluminum Clad Finish)	20 years	Manufacturing defects resulting in fade greater than 5 Delta E units (ASTM D2244), cracking, blistering, chipping of the finish and loss of adhesion (peel)	5% per year	Standard exterior aluminum cladding applications
Special Applications	5 years	Manufacturing defects resulting in fade greater than 5 Delta E units (ASTM D2244), cracking, blistering, chipping of the finish and loss of adhesion (peel)	20% per year	Applies to: - Low gloss custom paint finish (under 30-degree gloss) - Specialty exterior finishes (e.g. simulated anodized finishes)

EXAMPLES OF LIMITATIONS

- Finish-related issues arising where the factory-applied protective is left in place after more than 60 days after installation.
- Issues resulting from inadequate or improper field-applied finishes.
- Any variation or unsatisfactory result in adhesion, gloss, or texture resulting from the field application of paint or any other finishing product.
- Excessive chalking, defined as chalking more than ASTM D4214-23 number six rating.
- Discoloration or non-uniform color variations between units resulting from different sun exposure.
- Visible joints between aluminum-clad components covered with a finish.
- Variations in finish sheen.
- Painting, cleaning, or restoration performed after service has been completed.
- Any damage to the exterior finish caused by an external product, including, without limitation, acid, mortar, or other corrosive substances.
- Any damage to the exterior finishes resulting from an obvious lack of product maintenance.
- Any damage resulting from the use of paint that is incompatible or not pre-approved by Lepage.
- Any factory-applied finish on door sills other than the standard anodizing.
- For Regular Aluminum Clad Finish, any color change of less than 7 Delta E units, as measured in accordance with ASTM D2244, in locations with a high or very high UV exposure rating as defined by the U.S. EPA UV Index scale, or in locations situated at an elevation above 5,000 feet (1,524 m) above sea level.
- Finish imperfections not visible as assessed from 3 feet or one (1) meter.

2.4.3. INTERIOR WOOD FINISH

Finish Type	Warranty Period	Coverage Criteria
Paint	5 years	Manufacturing defects resulting in fade greater than 5 Delta E units and loss of adhesion (peel)
Stain or First Coat	2 years	Manufacturing defects resulting in fade greater than 5 Delta E units and loss of adhesion (peel)

EXAMPLES OF LIMITATIONS

- Finish cracking at joints resulting from humidity, handling or on-site installation. Movement at stile and rail joints is a natural occurrence due to changes in humidity and surface temperatures.
- Primer is not considered a finish under this warranty. No finish coverage applies.
- Variations in paint or stain color resulting from the type of wood.
- Visibility of nail holes after finish application.
- Variations in sheen within the finish.
- Variations in wood grain or natural appearance through the finish.

2.5. ALL-WOOD PRODUCTS

2.5.1. WOOD COMPONENTS OF ALL WOOD PRODUCTS

Pursuant to Section 2(a) of this Warranty, Lepage shall repair or replace a component presenting rot or decay that significantly impairs the operation of the product.

Wood Species (Interior and Exterior Finish)	Warranty Period
Accoya	15 years
Mahogany and Red Grandis	10 years
Other Species or Split Specie	2 years
Any species sold unfinished or with primer only	1 year

EXAMPLES OF LIMITATIONS

- Exudation of sap or tannins.
- Product modification or alteration in the field (install of additional hardware, alarm contacts, etc.)
- Warping of wood mahogany door sills.
- Natural variations in the color, texture, appearance or grain of wood, as well as changes occurring over time.
- Variation among different cuts of oak or other species.
- Painted and stained doors with improper overhang and/or high sun exposure.
- Expansion or contraction of materials resulting from environmental conditions.
- Failure to maintain the protective finish in accordance with the Care and Maintenance Manual available at lepage millwork.com.

2.5.1.1. EXTERIOR WOOD FINISH

Finish Type	Exterior Coverage	Coverage Criteria
Paint	5 years	Manufacturing defects resulting in fade greater than 5 Delta E units and loss of adhesion (peel).
Stain or First Coat	1 year	Manufacturing defects resulting in fade greater than 5 Delta E units and loss of adhesion (peel).

EXAMPLES OF LIMITATIONS

- Finish cracking at joints resulting from humidity, handling or on-site installation. Movement at stile and rail joints is a natural occurrence due to changes in humidity and surface temperatures.
- Primer is not considered a finish under this warranty. No finish coverage applies.
- Any factory-applied finish on door sills other than the standard anodizing.
- Variations in paint or stain color resulting from the type or variability of the wood.
- Visibility of nail holes after finish application.
- Variations in sheen within the finish.
- Any exterior painted or stained wood door with improper overhang and/or high sun exposure

2.6. SPECIALTY DOORS

Category	Description	Warranty Coverage	Warranty Period
Specialty Door Categories	Doors supplied unfinished / bare wood	Rotting or premature deterioration of wood components, only where such deterioration significantly alters door operation	1 year
	Doors modified or bored on site	Same as above	1 year
	Doors drilled or bored by Lepage for nonstandard hardware configurations that have not been tested for durability or lifecycle performance.	Same as above	1 year

2.6.1. INSULATED GLASS IN SPECIALTY DOORS

Coverage Scope	Warranty Coverage	Limitation of Liability	Warranty Period
Insulated Glass Units	Insulated glass units will not develop visual obstruction between panes caused by seal failure	In the event of seal failure, Lepage's liability is limited to replacement of the glass unit only	5 years

3. INSTALLATION ENVIRONMENT: COASTAL ENVIRONMENT

3.1. INSULATED GLASS UNITS AND GLAZING

Coverage Type	Description	Warranty Period
Standard Coverage	Seal failure for IGs manufactured by Lepage causing a significant obstruction of vision through the glass	10 years
Special Cases	Delamination of laminated glass	10 years
	Seal failure for IGs exceeding 65 sq.ft. in area or 95" in height or width, including specialty units (e.g. IGs installed in true divided lites (TDLs) or other special patterns)	5 years
	Thermal breakage (stress cracks) and spontaneous breakage	2 years





3.2. FINISH ON EXTERIOR ALUMINUM CLADDING

Application Type	Coverage	Warranty Period
ClearLux25™ and Standard Paint on Aluminum Coastal Applications	Manufacturing defects resulting in fade greater than 5 Delta E units, as per ASTM D2244, and loss of adhesion (peel)	10 years
Special Applications*	Manufacturing defects resulting in fade greater than 5 Delta E units, as per ASTM D2244, and loss of adhesion (peel)	5 years
*Low gloss custom paint finish (under 30-degree gloss); Specialty exterior finishes (e.g. simulated anodized finishes).		

EXAMPLES OF LIMITATIONS

- Corrosion affecting aluminum extruded components including frames, sashes, sills, and SDL when installed in a Coastal Environment.

3.3. FINISH ON INTERIOR AND EXTERIOR WOOD

Finish Type	Coverage	Warranty Period
Paint	Manufacturing defects resulting in fade greater than 5 Delta E units and loss of adhesion (peel)	2 years
Stain or First Coat	Manufacturing defects resulting in fade greater than 5 Delta E units and loss of adhesion (peel)	1 year

3.4. HARDWARE

Hardware Category	Coverage	Warranty Period
Standard Hardware	Material or manufacturing defects that prevent normal operation	5 years
Electric Operators	Material or manufacturing defects	1 year
NonStandard Hardware	Hardware outside of Lepage Millwork's regular offering	Supplier's warranty applies

3.5. OTHER COMPONENTS

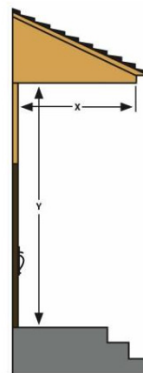
Components	Warranty Period
Weatherstripping	5 years
Screens (mesh and aluminum frame)	3 years
Retractable screens	1 year
Door sweeps	1 year

4. GENERAL LIMITATIONS

- The selection and purchase of Lepage products must comply with applicable local building codes and regulations and remain the sole responsibility of the owner, and Lepage assumes no responsibility for code compliance, local requirements, project specifications, or for calculating, designing, or installing mullions, structural support, or required anchoring.
- Installation where the performance requirements set out in the project plans exceed those published by Lepage.
- Water and air infiltration resulting from an excessive differential in external and internal whole house air pressure.
- Products installed in, including but not limited to, showers, pool enclosures, boathouses, saunas, spas, greenhouses, or unheated or unventilated spaces.
- Several Lepage products are tested in accordance with NAFS, AAMA, and ASTM standards, which evaluate laboratory performance for buildings up to six (6) stories in height. Lepage makes no representation or warranty that such laboratory-measured performance will apply to products exceeding the dimensions set out in the applicable test reports.
- The installer shall use head supports designed to limit deflection to a maximum of 1/8 inch over the entire unsupported length once the header is fully loaded.
- Any structural pressure exerted on the product, including, without limitation, building movement or the failure to allow for expansion or contraction of frame components or surrounding materials.
- Any deflection resulting from inadequately designed head reinforcements or insufficient adjacent framing.
- Products installed in EIFS (Exterior Insulation and Finish System) or synthetic stucco wall systems without an engineered water management plan.
- The presence of storm doors causing damage, warping, malfunction, or splitting due to excessive heat or dryness.
- Products with an assembly surface area exceeding one hundred (100) square feet.
- Low-profile door sills and brass interlock sills are not watertight and do not carry any water performance rating and shall therefore be installed only in locations fully protected from rain, water, or snow.
- Condensation, mold, or frost resulting from issues external to the product itself.
- Damage caused by on-site debris and contaminant, airborne pollutants, chemical washes (including brick washing), caustic products, or corrosive salt deposits.
- Air or water infiltration caused by inappropriate or excessive washing methods.

5. APPROPRIATE OVERHANG CALCULATION

Adequate overhang is essential to the durability and performance of a wood stile and rail door. Proper overhang helps protect your door from environmental exposure and contributes to extending its service life. In most climate conditions, the following formula may be used to determine the required overhang, where X represents the length of the required overhang and Y represents the distance from the bottom of the door to the base of the overhang.



Climate	Overhang Calculation to Respect
Doors facing directly the water in Coastal Environments	X = Y
or Doors facing South and West	
Other situations	X = 1/2 Y